# Internal Audit Department

# DALLAS INDEPENDENT SCHOOL DISTRICT Internal Audit

# **Audit of Job Order Contracting 2015-2019**



### Internal Auditor's Report Audit of Job Order Contracting 2015-2019

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Date: April 24, 2020

To: Board of Trustees

Dr. Michael Hinojosa, Superintendent

Subject: Internal Auditor's Report – Audit of Job Order Contracting for Years 2015 - 2019

#### **Executive Summary**

Dallas Independent School District (Dallas ISD) Office of Internal Audit (IA) has completed an audit of Job Order Contracting (JOC) for Calendar Years (CY) 2015 through 2019.

All previous audit reports and draft reports from January 2019 to February 2020 related to construction have been rescinded and all issues have been combined into this report.

Additional Findings and recommendations for process and compliance issues are included in this report.

#### **Summary of Issues**

- 1. Repricing of JOC contracts showed no material overpayments.
- 2. The best ranked contractor was not selected as the vendor on most of the job order contracts.
- 3. Internal Audit identified jobs in excess of \$50,000 and \$150,000 which may have required board approval. The modification of CV local by the Board of Trustees at the February 21, 2020 meeting clarified the requirements surrounding this issue so this potential finding is no longer valid.
- 4. Vendors submitted coefficients to be applied to RSMeans pricing in the bidding process which was used as part of the ranking process. This pricing tool was not consistently used when the contractor was hired to perform the work.
- 5. Five contracts were signed which did not address the non-boycotting of Israel requirement.
- 6. Consideration for the total cost of the "job" should be factored into the approval process. If multiple contracts are used as authorized under Texas Government Code (TGC) 2269.406 the contract sums should be added together to determine compliance with TGC 2269.403. Internal Audit identified several jobs which in aggregate exceeded the \$500,000 limit.
- 7. A significant amount of funds (\$4.7 million) were invested on portable buildings without a cost benefit analysis being completed.

- 8. The Board of Trustees approved \$25 million in JOC's under Board Doc 60582 commencing April 15, 2012. This allowed \$5 million annually for five years. The Dallas ISD expended \$13,614,107 during the period April 15, 2015 through April 14, 2016, which exceeded the annual amount allowed.
- Vendor purchase orders for JOC's were split on 13 occasions for orders released the same day. This kept the PO below \$500,000 while the aggregate for the vendor exceeded this amount
- 10. Architectural contracts were used in pass through arrangements which added costs to the Dallas ISD.
- 11. Liquidating damages were not consistently applied or amended and documented as construction projects became delayed and extended.
- 12. The use of JOC's has dramatically reduced over the period examined and most of the issues discussed above did not occur in 2019.
- 13. Internal Controls over Job Order Contracting are sufficiently designed and include numerous approvals and adequate supervision of projects.

#### **Background**

On January 15, 2019, the Dallas ISD IA, started to perform compliance audits of Dallas ISD facilities construction and maintenance contracts for CY 2015 through 2019. The contracts were broken into more specific audits for priority vendors<sup>1</sup>, followed by non-priority vendors<sup>2</sup> including joint ventures and JOC. Construction and maintenance contracts are administered by two different Dallas ISD departments (Construction Services, and Maintenance and Facilities Services, respectively) that had two different administrative/oversight processes. Over the next twelve months various reports and drafts were released that purported to show significant variations in contractor contracts and cost estimates for these construction projects. Upon the resignation of the prior Chief Internal Auditor on February 13, 2020 (Effective February 28, 2020), the Board of Trustees voted to appoint an interim Chief Internal Auditor and all pending and incorrect job order audits were rolled into one audit.

The Dallas ISD Construction Services Department (CS):

- Manages the architectural and engineering design for bond funded construction projects
- Manages the construction of bond funded school projects
- Provides oversight of the procurement of real property for new schools and expansion of existing campuses
- Manages the procurement of fixtures, furniture, and equipment for new schools and additions
- Assists in the administration of construction related warranties and oversight of construction safety programs to ensure safe activities on all campuses during construction projects

<sup>&</sup>lt;sup>1</sup> Priority vendors were three vendors specifically selected by the former Chief Internal Auditor based on his opinion.

<sup>&</sup>lt;sup>2</sup> Non-Priority vendors were all remaining contractors in the population.

The Dallas ISD Maintenance and Facilities Services Department (MFS):

- Improves existing facilities through capital funding
- Ensures facilities are clean and disinfected
- Maintains campus grounds and athletic facilities
- Provide integrated pest management (IPM) support
- Heats, cools, and conditions facilities
- Delivers industry-quality craftsmanship in Carpentry, electrical, plumbing, HVAC, and multiskills

Texas Government Code section 2269.403 states, "Requirement for job order contracts for facilities. (a)(2) indefinite quantities and orders are awarded substantially on the basis of predescribed and pre-priced tasks."

The 2005 reference book, Job Order Contracting, by the publisher of standard construction costs and methods, RSMeans, states, "Job order contracting relies on pre-established unit prices. It provides an owner with an on-call contractor who is familiar with the site and the owner's needs."3

Government Code chapter 2269 provides for only seven methods for a local government, including school districts, to engage in construction contracts:

Subchapter C Competitive bidding method Subchapter D Competitive sealed proposal method Subchapter E Construction manager-agent method Subchapter F Construction manager-at-risk method Subchapter G Building using design-build method Design-build procedures for certain civil works projects Subchapter H

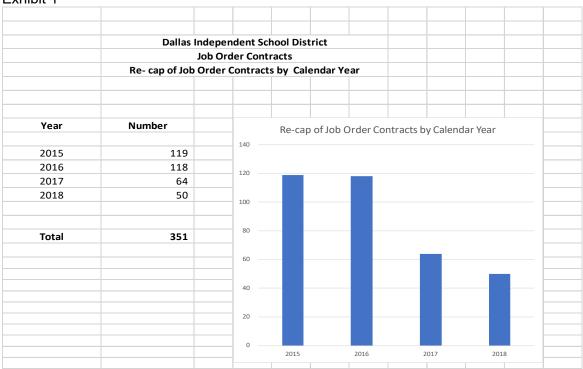
Subchapter I Job order contracts method

The number of job order contracts and associated dollar value declined during the period 2015-2018 as reflected in the charts on the following pages.

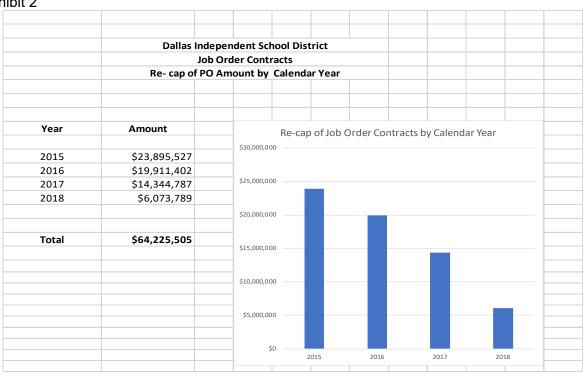
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<sup>&</sup>lt;sup>3</sup> Job Order Contracting, 2005, RSMeans, by Allen L. Henderson, foreword page XV

#### Exhibit 1



#### Exhibit 2



#### Scope

The scope of the audit was CY 2015 through CY 2018 for projects completed using the Job Order Contracting Methodology. However, some analysis was done on CY 2019 projects.

#### **Objective**

The objective of the audit was to determine compliance with Dallas ISD board policies for Facilities Construction (CV(LEGAL) and CV(LOCAL)), Facilities Construction – Job Order Contracts (CVF(LEGAL)) and Texas Government Code 2269 - Job Order Contracts.

#### Methodology

The IA used the Dallas ISD financial accounting system ORACLE to determine the total audit universe for Job Order Contract vendors. The total audit universe included 351 construction contracts for the audit scope period. In addition to the pricing evaluation performed, Internal Audit selected 86 construction contracts (from the 351 total) and tested against 23 audit criteria from Dallas ISD policies CV(LEGAL), CV(LOCAL), and CVF(LEGAL) to validate compliance with Dallas ISD Facilities Construction policy. (See Attachment 2 for audit criteria).

#### **Audit Findings and Recommendations**

Finding 1 - Repricing of JOC Contracts Show No Material Overpayments

#### Condition

The previously reported overpayment for 15 construction projects representing \$5.51 million in construction spend was \$1.86 million. These jobs were repriced and estimated on available RSMeans data. The revised estimate showed an underpayment of \$20,175 (0.37%).

We reviewed 17 additional construction contracts greater than \$150,000 and selected line items were repriced by IA. In total, \$1,751,000 of line items were repriced with an \$87,000 (5.0%) lower amount being determined.

We reviewed 13 Hazardous Materials (Hazmat) contracts and re-priced selected line items using the agreed upon pricing schedule and found the pricing on these jobs to be reasonably close to the amount paid.

The population of construction and maintenance contracts that were awarded through the JOC process was 351 for a value of \$64,225,505.

Any attempt to extrapolate an individual error rate into the population would be statistically invalid because the sample size was not statistically selected. In addition, the population deviation rate, tolerable error rate, and the confidence factor was not established before items were selected and testing was started. (See Attachment 1)

#### Criteria

JOC contracts were required to use RSMeans pricing or other Lump-Sum pricing in their estimates for projects. Hazmat projects were required to use the agreed upon Hazmat pricing schedule with the contractor's coefficient applied to individual line items.

#### Cause

Pricing tools were not consistently used or documented.

#### **Effect**

Due to the age of the construction projects, and high cost to formally price projects based on architect and engineer drawings, the total effect on pricing is unable to be determined. However, we believe there is no significant difference in RSMeans, or Hazmat pricing and contract amounts for the construction jobs that were reviewed. Most of the construction jobs were not priced by the contractor with these tools.

#### Recommendation

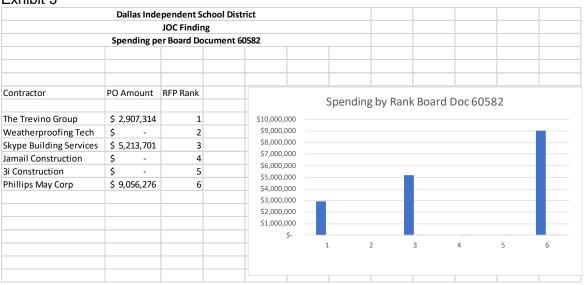
Internal Audit has corrected the schedules which were incorrectly calculated and included the revision in this document. No response is needed from management.

#### Finding 2 -The Top Ranked Vendor Was Not Selected

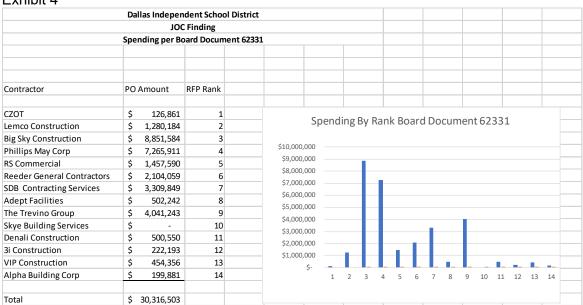
#### Condition

The top ranked bidder was not selected in most cases which added costs to the job if it was priced per RSMeans.

Exhibit 3







#### Exhibit 5

	Dallas Indeper	dent School Dist	rict
	JO	Finding	
	Spending per B	oard Document 62	2309
Contractor	PO Amount	RFP Rank	
1 Priority Services	\$ 2,702,452	1	6 1 2 2 12 12 15
Pacific Environmental	\$ 884,716	2	Spending By Rank Board Document 62309
North Star Specialty	\$ 787	3	\$4,000,000 \$3,500,000
Ponce Contractors	\$ 235,531	4	\$3,000,000
DFW Abatement	\$ 1,843,124	5	\$2,500,000
Empire Environmental	\$ -	6	\$2,000,000
Bellphi Environmental	\$ -	7	\$1,500,000
RNDI Companies	\$ 62,143	8	\$1,000,000
EDRS INC	\$ 3,726,587	9	\$500,000
Total	\$ 9,455,340		1 2 3 4 5 6 7 8 9

#### Criteria

Contracting procedures should follow Dallas ISD and State Policy related to the procurement of Job Order Contracting vendors. Both parties should adhere to the master agreements that were put in place.

#### Cause

Various changes in the departments of maintenance and construction and the pressure to get projects completed led to a focus on getting the job done quickly which is not always the most cost-effective process.

#### **Effect**

Failure to follow the specific Board policies and State Law would put the District in non-compliance with applicable rules and statutes.

#### Recommendation

This issue continued into 2019 and management should address recommendation made with this finding.

#### Finding 3 - JOC Board Approval

#### Condition

The IA identified 205 JOC projects with amounts over \$50,000 but less than \$500,000. Approximately 200 of these JOC projects were not individually presented to the Board of Trustees (Board) for authorization. The one JOC project over \$500,000 was approved by the Board. A recap of JOC's count, dollar amounts, and dollar categories are shown in Exhibit 6, Exhibit 7, and Exhibit 8; respectively.

#### Criteria

This policy can be interpreted in several differing fashions from Board Policy.

There appears to be different interpretations of the Board policy and how JOC projects should be presented to the Board.

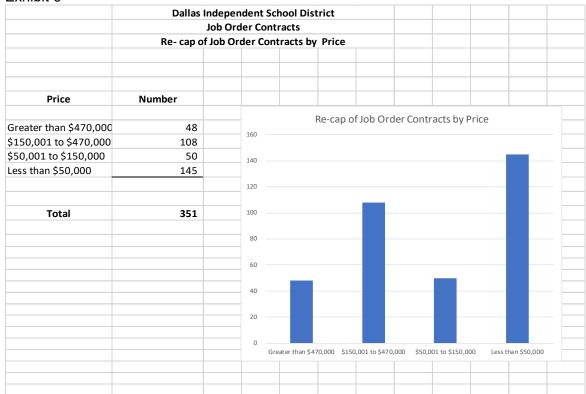
#### **Effect**

If Board policy is interpreted incorrectly or not consistent with the intention of the Board, then noncompliance with these sections could arise.

#### Recommendation

The modification of CV Local by the Board of Trustees at the February 21, 2020 clarified the requirements surrounding this issue and no further action is needed by management.

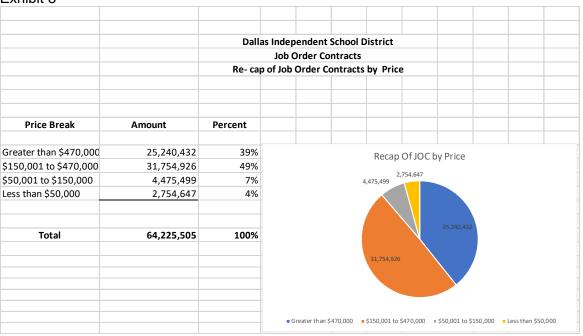




#### Exhibit 7



#### Exhibit 8



#### Finding 4 - RSMeans Unit Pricing

#### Condition

Dallas ISD Construction Services Department and Maintenance and Facilities Services Department did not provide sufficient documentation to validate that unit price lists using RSMeans were reviewed and monitored during the audit period. Dallas ISD Internal Audit reviewed documentation of 212 JOC projects for calendar years 2015 through 2018. Out of the 212 population, only 33 proposals (15.6%) contained a breakdown of RSMeans pricing utilized to produce the proposed total. The JOC ranking in the Request for Proposal (RFP) process was based on the vendor's proposed coefficient applied to RSMeans prices.

#### Criteria

Dallas ISD CVF (Legal) Job Order Contracts states "a district may establish contractual unit prices for a job order contract by providing a list of work items and requiring the offerors to propose one or more coefficients or multipliers to be applied to the price book or pre-priced work items as the price proposal."

Master agreements under Board Doc 60582 state the price for a job or project order by the Owner under this Contract (the "Job Order Sum") shall be based on the Unit Price Guide and the Contractor's Coefficient, and any non-prepriced items. The unit price guide stated in the master agreements is listed below.

#### 5.5 Unit Cost Guides

5.5.1 Unit Cost Guides for this CSP are as follows:

- 1. Means Facilities Maintenance & Repair Cost Data 2010
- 2. Means Building Construction Cost Data 2010
- 3. Means Mechanical Cost Data 2010
- 4. Means Electrical Cost Data 2010
- 5. Means ADA Compliance Pricing Guide, 2<sup>nd</sup> Edition
- 6. The Means Site Work & Landscape Cost 2010
- 7. Means Interior Cost Data 2010
- 8. Other Cost Standards may be proposed for consideration. The District reserves the right to use its own cost standard based on historical work.

Master agreements under Board Doc 62331 state the price for a job or project order by the Owner under this Contract (the "Job Order Sum") shall be based on the Unit Price Guide and the Contractor's Coefficient, and any non-prepriced items. The unit price guide expressed in the master agreements is listed below.

#### Exhibit C - Unit Price Guide

• Unit costs may be determined by the following methods:

Means Facilities Maintenance & Repair Cost Data (current edition)
Means Building Construction Cost Data (current edition)
Means Mechanical Cost Data (current edition)
Means Electrical Cost Data (current edition)

Means ADA Compliance Pricing Guide (by Adaptive Environment Center, current edition)

The Means Site Work & Landscape Cost (current edition)
Means Interior Cost Data

Cost guides will be updated as issued by RSMeans

According to Government Accountability Office (GAO) Standards for Internal Control in Federal Government (Green Book), Principle 16.04 – Management monitors the internal control system through ongoing monitoring and separate evaluations. Ongoing monitoring is built into the entity's operations, performed continually, and responsive to change. Separate evaluations are used periodically and may provide feedback on the effectiveness of ongoing monitoring.

Additionally, GAO Green Book, Principle 10.03 – Management clearly documents internal control and all transactions and other significant events in a manner that allows the documentation to be readily available for examination.

#### Cause

According to the Construction Services Department unit price costing data was not being adequately reviewed before 2017. To mitigate this issue, the Construction Services Department added a staff position in early 2017 to review and validate vendor unit price costing matched with RSMeans costing.

#### **Effect**

Our examination could not validate the extent, timing, and nature of the review performed by the District or its representatives. Without complete documentation of District review of RSMeans project cost data, IA cannot validate the accuracy of the contract cost estimates increasing the risk that the District potentially overpaid on one or more contracts. Maintenance and Facilities Services Department is not currently utilizing JOC's for Facility Construction projects.

#### Recommendation

According to the Construction Services Department Executive Director, a detailed review of RSMeans contract cost data is now required. After approval of the report and in accordance with the implementation date below, IA will examine current contracts to confirm RSMeans cost data is being reviewed and unit pricing is being validated during the follow-up phase of the audit. Additionally, the Maintenance and Facilities Services Department is not currently utilizing JOC's for Facility Construction projects.

# Finding 5 - Contracts Did Not Contain Required Written Statement Per Texas Government Code 2270

#### Condition

Internal Audit found five contracts executed after September 1, 2017, that met the dollar contract criteria but did not have the required written verification from the vendors related to boycotting Israel. There were 30 JOCs entered prior to the effective date of the law were exempt. However, when the JOC contracts were renewed after the law went into effect, the required written verification was not included in the renewal. Based upon information obtained during the audit, Dallas ISD Procurement maintains that steps to address this issue have been undertaken.

#### Criteria

TGC Code Chapter 2270 – Prohibition on contracts with companies boycotting Israel states a governmental entity may not enter into a contract with a company for goods or services unless the vendor provides written verification it does not boycott Israel and will not boycott Israel during the term of the contract. The law affects contracts with vendors with 10 full-time employees that exceed \$100K. This law is referenced within the Dallas ISD CV(LEGAL) Facilities Construction. The state legislature passed this law in April of 2017, and it went into effect on September 1, 2017.

#### Cause

The written verification is obtained during the procurement phase of the project contract by the Dallas ISD Procurement Department. The master agreements for 35 eligible contracts were approved in CY 2015, which did not require this written verification. However, during the second renewal period, the verification was required. Renewals were reviewed and approved by the CS instead of the Procurement Department. As a result, CS personnel may not have been aware of the new requirement. The form must be signed by the vendor when submitting the proposal to be considered responsive by Dallas ISD.

#### **Effect**

Because the renewal of the contractors' master agreements does not contain the written verification their original proposals could be considered non-responsive which could be problematic.

#### Recommendation

During the performance of this audit this finding was corrected by the Construction Services Department. During the Audit, IA discussed this with Dallas ISD Procurement Department personnel who stated that beginning September 1, 2017, all proposals contain a written verification form to meet the legal requirement. After approval of the report and in accordance with the implementation date below, Internal Audit will examine current contracts to confirm all proposals contain a written verification form to meet the legal requirement.

Finding 6 - Consideration for the Total Cost of the "Job" Was Not Factored into the Approval Process

#### Condition

Internal Audit identified several jobs which, in aggregate, exceeded the \$500,000 limit. Following Dallas ISD policy and State Statutes, the Board of Trustees must approve each job, task, or purchase order under a JOC master agreement that exceeds \$500,000.

For instance, Sanger Elementary School had four job order contracts related to Portable Make-Ready and Portable Relocation. The total aggregate PO amount for those four projects totaled \$1,156,996.34.

Another example found by IA is architect fees which are not included in the total cost of a project by the District. When adding architect fees and the total cost of the job, total amounts could potentially exceed \$500,000 which would then require Board of Trustee approval.

#### Criteria

Dallas ISD CV (Local) states:

**Purchasing Authority and Selection of Purchasing Method**. The Board must also approve each job, task, or purchase order issued under a JOC master agreement that exceeds \$500,000

DISD CH (Local) states:

**Board Approval.** The Board requires that all transactions and/or contracts that have a value of \$150,000 or greater, singly or in the aggregate per fiscal year, be approved by the Board

#### TGC 2269.403 states:

REQUIREMENTS FOR JOB ORDER CONTRACTS FOR FACILITIES. (a) A governmental entity may award job order contracts for the maintenance, repair, alteration, renovation, remediation, or minor construction of a facility if:

- (1) the work is of a recurring nature, but the delivery times are indefinite: and
- (2) indefinite quantities and orders are awarded substantially on the basis of predescribed and prepriced tasks.
- (b) The governmental entity shall establish the maximum aggregate contract price when it advertises the proposal.
- (c) The governing body of a governmental entity shall approve each job, task, or purchase order that exceeds \$500,000.

#### Cause

Interpretation of purchasing authority and required Board approval is not clear when it comes to JOC projects.

#### **Effect**

By separating projects up into phases and sections, the Dallas ISD could potentially be bypassing savings and reduced costs due to bulk discounts from vendors and contractors as well as violating District policies and procedures.

#### **Recommendation:**

This issue was not identified in 2019 and no further action is needed by management

#### Finding 7 - Portable Building Expenditures

#### Condition

A significant amount of funds was invested on portable buildings without a cost benefit analysis being completed. The OIA identified 16 JOC projects totaling approximately \$4.7 million dollars. See Attachment 8.

#### Criteria

Dallas ISD Board policy CT (Regulation) Subsection **Request for a Portable Building** states that "Before a request for a portable is made, a room utilization study must be conducted and classroom space in the building must be utilized for instructional space 85 percent of the school day. Facilities planning is responsible for room use surveys.

#### Cause

Extenuating circumstance may occur (discovery of hazardous material in a District facility) resulting in the unexpected relocation of students resulting in the addition of portables

#### **Effect**

The Dallas ISD may not be maximizing use of its resources.

#### Recommendation

Use of funds for portable building should be limited to projects with a long-term cost benefit to the District.

Finding 8 - The Dallas ISD Exceeded the Yearly Contract Limit Established in Board Document 60582

#### Condition

On February 23, 2012, the Board of Trustees authorized the Dallas ISD, more specifically Maintenance and Facility Services, to negotiate and enter into contracts for Job Order Contracting with the six top ranked vendors. The Board of Trustees set a total contract amount limit of \$5,000,000 annually over five years. Master agreements with the selected vendors commenced on April 15, 2012 for two years with three twelve-month renewal options.

For the period of April 15, 2015 through April 14, 2016, the Dallas ISD and Maintenance and Facilities Services Department entered into 47 JOC's with three different approved vendors totaling \$13,614,106.74. (**See Attachment 6**) This amount exceeded the \$5,000,000 annual cap by \$8,614,106.74. Even though the \$13,614,106.74 was the PO amount and not the amount actually paid, the amount was nonetheless encumbered, and the Dallas ISD was obligated to pay.

#### Criteria

Board Document 60582 states:

Be it resolved by the Dallas Independent School District Board of Trustees: That the Board of Trustees authorizes the district to negotiate and enter into a contracts for Job Order Contracting, between Dallas Independent School District and selected vendors, in an amount of up to \$5,000,000 annually, over five (5) years.

#### Cause

It appears to IA there was little to no contract monitoring to ensure JOC's complied with board documents. However, with no executive positions within Maintenance and Facility Services currently employed with the Dallas ISD, IA was unable to seek clarification.

#### **Effect**

The Dallas ISD violated the terms of Board Document 60582 set forth by the Board of Trustees by exceeding the \$5,000,000 limit per year.

#### Recommendation

This issue did not occur in 2019 and no further action is needed by management at this time.

#### Finding 9 – Split Purchase Orders

#### Condition

Internal Audit identified 13 instances where vendor PO's for JOC's were split for PO's released the same day. This kept individual PO amounts below \$500,000 while the aggregate total for all PO's exceeded this amount. As an example, PO numbers 658600, 658601 and 685602 for one vendor totaled \$1,479,188. The individual orders were all less than \$500,000. (See Attachment 9 for the complete listing).

#### Criteria

Dallas ISD Board Policy CVF (Legal) Job Order Contracting states that "A district may award job order contracts for maintenance, repair, alteration, renovation, remediation, or minor construction of a facility if the work is of a recurring nature but the delivery times are indefinite and indefinite quantities and orders are awarded substantially on the basis of pre-described and pre-priced tasks. The District shall establish the maximum aggregate contract price when it advertises the proposal. The Board shall approve each job, task, or purchase order that exceeds \$500,000. Gov't Code 2269.403". Splitting a larger project into multiple projects under the \$500,000 threshold for whatever reasons in order to circumvent obtaining Board of Trustee approval as policy violates the intent of this policy and Texas Government Code 2269.403.

#### Cause

Timing constraints and other factors including lack of access to facilities during the school years may have resulted in the need to perform the projects in a more expedient time frame resulting in the use of JOC's instead of procuring individual vendors for each of the projects through the Competitive Sealed Proposal (CSP) process.

#### **Effect:**

The Dallas ISD may have been able to obtain better pricing for the work performed on these projects by using the CSP process to procure an individual vendor instead of breaking each of them into multiple projects. Additionally, by breaking up the total cost of the projects into smaller individual projects gives the appearance of circumventing the requirement to obtain Board of Trustee approval for projects over \$500,000.

#### Recommendation

This issue was not identified in 2019 and no further action is needed by management at this time.

#### Finding 10 - Use of Pass Through Funds with Architects

#### Condition

In late 2015 and early 2016, the Dallas ISD contracted with two architect firms to provide architectural and engineering services for roof repairs/replacements. The work was split into two packages:

Package 1 - Dunbar ES, Mata ES, Kramer ES, and Hillcrest HS

Package 2 - Rogers ES, Lipscomb ES, Preston Hollow ES, and Woodrow Wilson HS

The contract language for both architect firms contains confusing language as it relates to the Price Proposal and the Assignment of Work. Specifically, the Assignment of work uses the term "Third Party Consultation & Inspection (Not to Exceed)" and the PO authorized the total amount. The price proposal which is included in the Assignment of Work by reference includes these as Reimbursable fees. One conflicting issue is that reimbursables were to be added to the contract amount and be paid at cost from the subcontractor.

The second architect firm and second package contained a project that was ultimately cancelled due to issues with the building envelope, and not related to roofing issues. Due to this cancellation, the contract price should have been adjusted since the design set of documents was not completed and provided to the Dallas ISD.

Finally, it appears the Dallas ISD used Architect firm number one to contract with Oncor Electric Delivery to "Remove existing Facilities from vault" at David Carter HS and paid \$34,649 which included a 10% markup on price.

#### Criteria

Dallas ISD policy and state law define the procurement process for professional services. These are based on Request for Qualifications (RFQ) not pricing. In addition, Dallas ISD contracting should be clear as to content and requirements of the service.

#### Cause

Lack of clear contract language with the architect firms appear to the cause of this issue.

#### **Effect**

The Dallas ISD is put at risk when contract terms and scope of work are not clear and properly defined in contracts.

#### Recommendation

The Dallas ISD should evaluate whether scope of work changes and contracts terms were fully met in the two architect contracts and if any refunds should be requested. In addition, using architects as a general contractor instead of directly contracting with vendors should be discontinued.

#### Finding 11 - Liquidated Damages Were Not Consistently Assessed

#### Condition

Internal Audit found the Dallas ISD did not consistently assess liquidated damages or amend and document as construction projects became delayed. Internal Audit has revealed in past audits liquidated damages are generally not assed on missed project deadlines. Former audits have also revealed all JOC master agreements with approved vendors under Board Document 62331 did not specify a daily rate in the event substantial completion deadlines were not met. Liquidated damages daily rate was to be addressed in the Assignment of Work, however, most of the time it was not.

Internal Audit also reported the Dallas ISD generally did not amend and document delays during construction in the event substantial completion dates could not be met as agreed upon in the Assignment of Work.

Two specific IA projects revealed this deficiency; a CSP project at Burnet Elementary School (Burnet ES) and a Job Order Contract project at Woodrow Wilson High School (Wilson HS). On the Burnet ES project, IA calculated a potential loss in the non-collection of approximately \$33,550 in liquidated damages, based on 152 days past agreed upon completion date at a rate of \$220.74 per day. On the Wilson HS project, IA noted substantial completion was reached 39 days after the agreed upon date listed in the Assignment of Work however the Assignment of Work was silent on a daily rate for liquidated damages.

#### Criteria

Master Agreements under Board Document 60582 state:

Article 7. Liquidated Damages. For each consecutive calendar day after the completion period set forth in any Job Order issued hereunder that any work, including the correction of deficiencies found during the final testing and inspection, is not completed, the amount of Zero dollars (\$0) unless a different amount is specified in the particular Job Order, will be deducted from the money due or which becomes due the Contractor for the Job Order, not as a penalty but as liquidated damages representing the parties' estimate at the time of contract execution of the damages which the Owner will sustain for late completion.

Master Agreements under Board Document 62331 state:

6. Liquidated Damages. For each consecutive calendar day after the substantial completion period set forth in any Assignment of Work issued hereunder that any work, including the correction of deficiencies found during the final testing and inspection, is not completed, the amount that is described in the Assignment of Work of will be deducted from the money due or which becomes due the Contractor for the Job Order Work Assignment not as a penalty but as liquidated damages representing the parties' estimate at the time of contract execution of the damages which the Owner will sustain for late completion.

#### Cause

A Dallas ISD official stated they routinely do not assess nor collect liquidated damages when a contractor did not substantially complete the project on or before the deadline, even though the master agreement/contract calls for such collection.

However, the same Dallas ISD official stated that the Dallas ISD is planning to monitor substantial completion dates in the future, so that liquidated damages can be assessed on missed substantial completion dates as stipulated in master agreements/contracts.

#### **Effect**

By not assessing liquidated damages consistently, the Dallas ISD could potentially expose themselves to unnecessary costs related to construction delays. Costs that would perhaps be offset by assessing liquidated damages consistently.

#### Recommendation

Dallas ISD policy should establish procedures for calculating liquidated damages on projects. The procedures should identify the appropriate justifications for delays in project such as weather delays or Dallas ISD initiated delays:

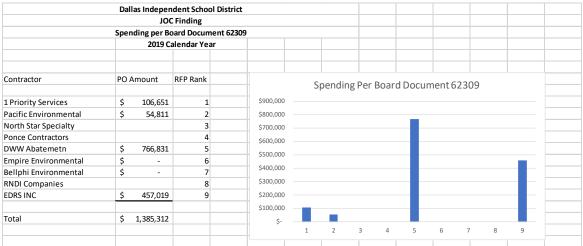
- 1. Procurement procedures should be changed ensure future contracts include a specific daily rate for late projects.
- 2. Dallas ISD project managers should monitor projects and alert the contractor when substantial completion dates are at risk
- 3. At the completion of a project, and when a substantial completion date is missed, the Executive Director of Construction Services should ensure the Dallas ISD applies the appropriate liquidated damages
- 4. An independent entity outside of Construction Services such, as the Professional Services Office (PSO) Compliance Function Office, should determine if Construction Services correctly applied liquidated damages as outlined in the contract.

#### Finding 12 - The Use of Job Order Contracting Decreased in 2019

#### Condition

Internal audit found the Dallas ISD significantly reduced the use of JOC's in 2019. We also did not find any issues with bid compliance. However, the number one ranked vendor was not always used.





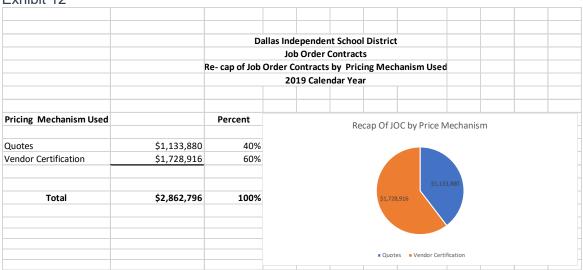
#### Exhibit 10



#### Exhibit 11

	Dallas Indeper	ndent School Dist	rict							
		C Finding								
		oard Document 6	2221							
		alendar Year	2331							
Contractor	PO Amount	RFP Rank								
Big Sky	\$ 22,804	3		Spending under Board Doc 62331 during						
RS Commercial	\$ 6,300	5	\$350,000							
Alpha Building	\$ 304,500	14	\$300,000							
Total	\$ 333,604		\$250,000							
			\$200,000							
			\$150,000							
			\$100,000							
			\$50,000							
			\$-							

#### Exhibit 12



#### Criteria

Dallas ISD board policy CVF (Legal) states:

If a district uses the job order contracts method as described in this policy, it must comply with the applicable legal requirements in this policy as well as other applicable legal requirements [see CV(LEGAL)], which include the following steps:

- 1. Selecting a contracting method;
- 2. Giving public notice of the project;
- 3. Publishing contract selection criteria;
- 4. Making evaluations public after the contract is awarded; and

5. Providing for inspection, verification, and testing necessary for acceptance of the facility by the district.

#### Cause

The overall cause for the reduction in the use of JOC's was the completion of the scheduled projects for the previous calendar years.

#### **Effect**

Reduction in the use of JOC's will reduce the risk of the Dallas ISD not getting the best value for each project. However, use of higher ranked vendors will help ensure best value.

#### Recommendation

The number one ranked contractor should be used to ensure the Dallas ISD obtains best pricing.

#### Finding 13 – Internal Controls Over Job Order Contracting

#### Condition

The Dallas ISD's internal controls for the Construction and Maintenance department included numerous approvals as demonstrated in the flow chart shown as Attachment 7. This chart also shows adequate supervision during the construction phase. Our review documented compliance with this control.

#### Criteria

The criteria for the operational area are derived from Dallas ISD board policies for Facilities Construction (CV(LEGAL) and CV(LOCAL)), Facilities Construction – Job Order Contracts (CVF(LEGAL)) and Texas Statute 2269 Job Order Contracts.

#### Cause

Management establishes internal controls to provide reasonable assurance that board policy will be carried out in an efficient and effective manner.

#### **Effect**

Effective internal controls will reduce the risk that errors or irregularities will occur in the course of normal business operations.

#### Recommendation

The Dallas ISD should continue to assess and monitor internal controls over the effective and efficient use of Job Order Contracting for construction projects and adjust as weaknesses are identified.

#### Conclusion

We found that internal controls over the Job Order Contracting process for construction projects are sufficient to ensure the six major steps in a project are completed timely and accurately. The use of JOC's has decreased dramatically since 2015 and changes to Board policy have reduced the risk on non-compliance on Job Order Contracting. No material pricing differences were identified during this audit. The District should consider the expanded use of other acceptable contracting methods such as Competitive Sealed Proposals (CSP) to ensure best value to the Dallas ISD.

The IA staff would like to thank the Construction Services Department management team and their team for their assistance with this audit.

This audit was conducted in accordance with the Institute of Internal Auditor's International Standards for the Professional Practice of Internal Auditing. Those standards require OIA plan and perform the audit to obtain appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. OIA believes the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

#### Management's Responsibility

Management is responsible for the design, implementation, and maintenance of internal control within the District.

Respectfully submitted,

Alan P. King

Interim Chief Internal Auditor

cc: Pamela Lear, Dallas ISD Chief of Staff

lear King

Scott Layne, Dallas ISD Chief Operating Officer

Auditors Assigned:

Robert Rubel, CPA, CIA, CISA Donald Woods, CIA, Zachary Ornelas, CFE Gilberto Chiquito, CFE Andrea Whelan, CFE Dwain Pridemore, CFE Gail Perryman Osvaldo Alonso, CFE Alyssa Wang

#### Attachment 1 - Previous Audit Reports (Issued and Drafts)

# Difference between Contracted Price and Internal Audit Estimate of Price

Audit	Base	IA Initial Est.	Difference	IA Corrected	Revised
	Contract	of Contract		Est. of Contract	Difference
Gooch Roofing Project	\$454,797	\$245,020	\$209,777	\$463,160	-\$8,363
Dunbar Roofing Project	\$405,333	\$21,658	\$383,675	\$387,359	\$17,974
Mata ES Roofing Project	\$475,335	\$377,653	\$97,682	\$451,946	\$23,389
New Tech HS Renovation	\$257,351	\$163,886	\$93,465	\$239,488	\$17,863
Village Fair Renovation	\$2,094,603	\$1,649,638	\$444,965	\$2,115,501	-\$20,898
Kramer ES Roofing	\$453,333	\$290,560	\$162,773	\$518,455	-\$65,122
W. Wilson Portable	\$174,836	\$113,848	\$60,988	\$138,949	\$35,887
Architectural Services	\$264,926	\$227,316	\$37,610	\$227,316	\$37,610
Sanger Portable	\$474,629	\$203,890	\$270,739	\$579,327	-\$104,698
Earhart	\$460,094	\$361,472	\$98,622	\$413,910	\$46,184
Total	\$5,515,237	\$3,654,941	\$1,860,296	\$5,535,411	-\$20,175

### Attachment 2 - Audit Criteria from Dallas ISD Policy

Criteria#	Criteria Description	Dallas ISD Policy						
1	Board approval of selection methodology for construction contracts \$25,000 or above	CV Local						
2	Public Notice of procurement of construction contractor—includes when, where bid proposal responses will be received and opened & Estimated Cost	CV Legal						
3	Bid proposal/Contractor selection evaluation criteria	CV Legal						
4	Publishing of evaluation/selection criteria in the bid proposal	CV Legal						
5	Bid is sealed	CV Legal						
6	Selection based upon published evaluation/selection criteriafor contractors in capital improvement projects	CV Local						
7	Bid evaluations made public by the 7th day after the contract is awarded	CV Legal						
8	Required contract provision prohibiting boycotting Israel	CV Legal						
9	Change order provision and proper change order approval in contract - Change order approval requirements and limitations	CV Local						
10	Independent inspection, testing and construction materials engineering services	CV Legal						
11	Architect/Engineer/Land Surveyor selection requirements met: Registered Architects/Engineer requirements (\$100,000 new construction, \$50,000 renovations/remodels)	CV Legal						
12	Payment and performance bonds							
13	Workers compensation coverage	CV Legal						
14	Background checks	CV Legal						
15	Board approval of all construction contracts \$50k or more	CV Local						
16	Contingency allowance required	CV Local						
17	Final payment - completion of work, all close out documents (certificates and certifications) received by the District	CV Local						
18	Minority participation in capital improvement projects	CV Local						
19	Non-campus facility alterations \$10,000 or above require Board notification	CV Local						
20	Unit prices were established by providing a list of work items and requiring the offerors to propose one or more coefficients or multipliers to be applied to the price book or pre-priced work items as the price proposals	CVF Legal						
21	District may award job order contracts to one or more job order contractors in connection with each solicitation of proposals. An order for a job or project under a job order contract must be signed by a District representative and the contractor. A fixed-price, lump-sum contract based substantially on contractual	CVF Legal						
22	Base term for a JOC may not exceed two years and may not be renewed annually by the District more than three years	CVF Legal						
23	Job Order Contracts (JOC) are for maintenance, repair, alteration, renovation, remediation, or minor construction of a facility when the work is of a recurring nature but the delivery times, type and quantities of work required are indefinite. Must comply with CV Legal:  a. Selecting a contracting method (CV Legal See Criteria #1)  b. Giving public notice of the project, (CV Legal See Criteria #2)  c. Publishing contract selection criteria (CV Legal See Criteria #4)  d. Making evaluations public after the contract is awarded, (CV Legal See Criteria #7)  e. Providing for inspection, verification and testing necessary for acceptance of the facility by the district, (CV Legal See Criteria #10)	CVF Legal						

# Attachment 3 - DALLAS ISD Board Documents Approving Pool of Job Order Contractors 60582

3700 ROSS AVENUE DALLAS DALLAS INDEPENDENT SO BOARD OF TRUS AGENDA ITE	HOOL DI	M STRICT				FOR U ARD FILE ENDED D	*	60582 See Min		PFICE
Meeting Type: Board	Meeting			A	leeting Date	e: _F	ebn	ary 23, 2012	601	
Policy Reference: CH(LO	CAL)									
CONSIDER AND TA CONTRACT WITH SE (\$5,000,000 ANNU	AKE POLECTE	D FIRMS FO F OVER FIVE	ACILIT (5) YE	ORDE TY SER ARS) (	R CONTR VICES BOND/GE	NERAL	G W	OD SERVIC	ENAN E FUI	NDS)
Justification:	constru mainter be med Archited guides.	ction, repair, nance, repairs, chanical, elect ctural Barriers	rehabilita and ema rical, mil	ition, or ergency r nor gene is, site w	alteration of response wor eral construc- ork and lands	a facility k at vario tion, Ame	us lo ericar	nclude, but is ontractors will cations as nee is with Disable or work per the	perforded. The littles A	rm job orde his work ma Act or Texa
Bid/RFP Statistics and	Receiv			MWB	the same of the sa					ening Date
Information:  • M/WBE Information:	Campl		ha Diate	MWB		Los contin		203810-A   nts, this contr		/21/2011
	goal is ☐ No ☑ Cor	set at 30% o subcontraction multiple to ac	f the col ig oppor hieving	ntract ar rtunftles Various	nount. %	X	NN [	VBE vendor		
<ul> <li>Recommended Vendor(</li> </ul>	s):	See Additio		and the second s	Committee or the second section of the second section of	TX	-			
Contract Type:		Competitive	Sealed	Propos	al			*(F=1*-*** * * * * * * * * * * * * * * * * *		
Contract Term:		Two Years	with thre	e (3) tw						
Lowest Responsive Bide	der(a):	NA.		1111	- Sole So					
• Funding Information:		Bond Funds General Op		Funds		P000 5	servi	ce Funds		
Budget Approval NA (Budget Department Approval Re	quired)	Request#:			PO#:	NA		Project Orde	er#:	N/A
Contact Information:										
Name: Joel Falo					Title:	Exman	tive I	Director		
-	***************************************			********	•		Autor to Local Pillace			
Department: Mainten	ance Se	rvices			Phone #:	972-92	25-5	106		******
BE IT RESOLVED BY THE DALL That the Board of Trustees at Independent School District a Formal negotiations will be or highest ranked firm(e), negoti is determined the need to re selected vendor(s) fall or re Superintendent of Schools or This Board action shall take effect HEADLINE ESCHOOL ON THE WAY TO COME TO THE SEST OF MY SCHOOLS OF THE SEST OF MY SCHOOLS OF THE SEST OF MY SCHOOLS THAT COME AVAILABLE AND METER THE PRIME OF THE AVAILABLE AND METER THE PRIME OF SECURICAL	nd select and select anducted ations with procure fuse to designed	the district to red vendors, in with the higher lill begin with the this purchase, fulfill the contact, be authorized.	egotiate an amou st ranked se next h During I ractual o d to select	and enti int of up d firm(s) ighest ra the term obligation	er into a content of \$5,000,000 first. If the Dinked firm(s) of any result is, the Purchat lowest response	racts for J D annually istrict is usend contla ling contra lasing De consive bi	riebk nue u act fr eparti	or five (5) years to reach an a antil contracts a om this authori ment may, will	greem are neg ization, h approid the	ent with the jotiated or it, should the roval of the contract,
Sex Pala	2.13 Date Sk	2012 d	LAM.	Swy	L(13	(12)	(3)	Bro The	de	2-13-12 Date Signe

Additional Information Sheet(s) attached: 
 ⊠ Yes □ No

#### Attachment 3 - Continued

#### **DETAILED INFORMATION SHEET**

Meeting Date:

February 23, 2012

Title:

CONSIDER AND TAKE POSSIBLE ACTION TO AUTHORIZE, NEGOTIATE AND

ENTER INTO A CONTRACT WITH SELECTED FIRMS FOR JOB ORDER CONTRACTING WITH MAINTENANCE AND FACILITY SERVICES

(\$5,000,000 ANNUALLY, OVER FIVE (5) YEARS) (BOND/GENERAL/FOOD

SERVICE FUNDS)

#### **EVALUATION RANKING**

Rank	Vendor Name	Location	Selected Vendors
1	*The Trevino Group	Desoto, TX	X
2	Weatherproofing Technologies Inc.	I Irving, TX	X
3	Skye Building Services	Dallas, TX	X
4	Jamail Construction	Addison, TX	X
5	*3i Construction	Dallas, TX	X
6	*Phillips/May Corp	Flower Mound, TX	1 X
7	*Vestal Builders	Addison, TX	1
8	*Denali Construction	Dallas, TX	
8	Restoration Specialist	Arlington, TX	
10	*Lemco Construction	Addison, TX	
11	*SMR Construction Inc	Richardson, TX	
12	Lakeview Enterprises, LLC.	Cedar Hill, TX	
13	Indoor Sports Flooring	Halfsville, TX	

<sup>\*</sup>Denotes Certified MWBE Vendors

#### Specifications/Scope of Work

Work under this award will be per individual Job Order, and will include, but is not limited to minor construction, repair, rehabilitation, or alteration of a facility. Contractor will perform job order maintenance, repairs, and emergency response work at various locations as needed. This work may be mechanical, electrical, minor general construction, Americans with Disabilities Act or Texas Architectural Barriers alterations, site work and landscaping, or other work per the specified unit price guides.

# Attachment 4 - DALLAS ISD Board Documents Approving Pool of Job Order Contractors 62331



# 3700 ROSS AVENUE DALLAS, TEXAS 75204 DALLAS INDEPENDENT SCHOOL DISTRICT BOARD OF TRUSTEES AGENDA 155M

AGE	NDA ITE	M									
Meeting Type:		Meeting			Mee	ting Da	te:	April	23, 2015		
Policy Reference:	CV (LE	GAL), C	(LOCAL)								
CONSIDER AND ORDER CONTRAC FACILITIES PROJI AUTHORIZED BO ASSIGNED AND I	ECTS M DND FU	IRMS FO IANAGEI NDS, GE ASSIGNI	OR MINOR O BY DALL NERAL OF ED TO ANI	CONST  AS ISD  ERATIN  MANA  E BOAF	RUCTION, I CONSTRU NG FUNDS AGED BY CO RD OF TRUS	REPAIR CTION AS ASS ONSTR STEES)	R, REHA SERVIC SIGNED UCTION	ABILIT CES (I ), MAI N SER	TATION, OR NOT TO EX NTENANCE EVICES AS	CEED E TAX	RATION OF \$25,000,000 NOTES AS DRIZED BY
<ul> <li>Justification:</li> </ul>		Subsidy No order contra abatement p authorized t document w	tes)". On Augur tes)". On Augur acting for the sel projects manage the issuance of '	at 28, 2014, lection of co lection of co d by DISD Dallas Inde	488, the Board of aintenance Tax Oper board file #6 ontractors for minroconstruction Serpendent School (quired for assignment) envices.	palified Sc 2006, the E or construc- vices. On District Mul	thool Consti Board of Tru tion, repair, March 26, 1	ruction Nustees a , rehabili 2015, pa mited Ma	lotes, Taxable Sepproved the procletation, alteration or board file #623; aintenance Tax N	urement r or hazard 21, the Bo totes. Seri	nethod of job ous materials and of Trustees les 2015. This
<ul> <li>Bid/RFP Statistic</li> </ul>	sand	Receive			M/WBEs:	_		• B	id/RFP#:	• Op	ening Date:
Information:		Complia			M/WBEs:				#15-002	0	2/26/15
M/WBE Informati		goal is so	coordance with the District's M/WBE Program requirements, this contract's M/WBE is set at 30% of the contract amount.  It is subcontracting opportunities								
<ul> <li>Recommended V</li> </ul>	endor(s				ne Attached	Detaile	d Sheet				
<ul> <li>Contract Type:</li> </ul>			Competitive								
<ul> <li>Contract Term:</li> </ul>			nitial 2-yea	r term w	vith 3 one-ye	ar rene	wal opti	ons			
<ul> <li>Lowest Responsi</li> </ul>							ource Ve	endor:			
<ul> <li>Funding Informat</li> </ul>	ion:		Bond Funds, Limited Main		Operating Fu Tax Notes	inds,					
Budget Approva			Request #:		PC	#:			Project Ord	ler#:	
<ul> <li>Contact Information</li> </ul>											
Name: Ed	Levine				Titl	e:	Execu	itive D	irector		
Department: _Co	onstructi	ion Service	ces		Ph	one#:	(972)	925-7	200		
BE IT RESOLVED BY THE That the Board of Trus minor construction, repexceed \$25,000,000.	tees auth	orizes the	District to n	egotiate	and enter into	contrac	rts with t	he liste	ed job order o D Constructio	ontracti on Servi	ng firms for ices, not to
This Board action shall take sonature recover for averdual takes on the sonature for averdual takes of the solid takes of the s	AS TO CONTEN AT CONTRACT REST EDST AN REST EDST AN REST EDST AN REST EDST AN REST ACTION IN PECCIPICATIONS	TAND CERTIFICA BE WITHIN SCOP S DEFINED BY BE S THE BEST VI	TION BIGHAYURI E OF SARAD ALUE	y S	1	4/29 Date Sig	1/15	SKONATURE REVIEWED	AND SIGNED THE BOAR	DOGUMENT	4/27/1015 Date Signed
<ul> <li>Additional Inform</li> </ul>	nation S	ineet(s)	attached:	⊠ Ye	s No						

#### Attachment 4 - Continued

#### **DETAILED INFORMATION SHEET**

Meeting Date:

April 23, 2015

Title:

CONSIDER AND TAKE POSSIBLE ACTION TO AUTHORIZE, NEGOTIATE AND ENTER INTO CONTRACTS WITH JOB ORDER CONTRACTING FIRMS FOR MINOR CONSTRUCTION, REPAIR, REHABILITATION, OR ALTERATION OF FACILITIES PROJECTS MANAGED BY DALLAS ISD CONSTRUCTION SERVICES (NOT TO EXCEED \$25,000,000 VARIOUS FUNDS)

#### Job Order Contracting Firms Recommended:

- CZOT MGS LLC\*
- 2. Lemco Construction Services, L.P.\*
- Big Sky Construction Company, Inc.
- 4. 5. Phillips/May Corporation\*
  RS Commercial Construction
- 6. Reeder General Contractors, Inc.
- SDB Contracting Services, Inc. Adept Facilities & Design, Inc.\*
- 8.
- 9. The Trevino Group, Inc.
- 10. Skye Building Services, LLC
- 11. Denali Construction Services, LP\*
- 3i Construction, LLC\*
  VIP Construction, LLC\* 12. 13.
- Alpha Building Corporation\*

<sup>\*</sup>Denotes M/WBE Firm

# Attachment 5 - DALLAS ISD Board Documents Approving Pool of Job Order Contractors 62309



FOR USE BY BOARD SERVICES OFFICE BOARD F.E.W. 62309.9
AMENDED DATE (800 Manufas)

6629,9H & JH 7.0

Meeting Type:	Board	Meeting		-	Meeting Date	в:	March 28, 2015		
Policy Reference:	CV (LE	EGAL), CV (LC	CAL)						
CONSIDER A CONTRACT ABATEMENT	S WITH	H JOB ORD ECTS MAN	ER CC	NTRACTI BY DALLA	NG FIRMS	FOR H	AZARDOUS I	MATE	RIALS
<ul> <li>Justification:         <ul> <li>On August 28, 2014 (per board file #92008) the Board of Trustees approved the procurement method of job order contracting for the selection of contractors for minor construction, repair, rehabilitation, alteration or hazardous materials abadement projects managed by DISD Construction Southern This document will provide the resolution needed for assignment of inazardous material abatement projects, as needed, to approved Job Order Contracting firms managed by Dallas ISD Construction Services.</li> </ul> </li> </ul>									
<ul> <li>Bid/RFP Statist</li> </ul>	ics and	Received:	13		BEs: 9		■ Bld/RFP#		ening Date:
Information:		Compliant	111		BEs: 8		CS#15-001		20/2015
M/WBE Informs		goal is set at No subco Committe	t 30% of intracting ad to ach	the contract popportunitie	emount.		rements, this con ] MWBE vendor Z Multiple MwWBE		
Recommended	vendor,			Sealed Propi					
<ul> <li>Contract Type;</li> </ul>					yae-year rener	wal path	700		
<ul> <li>Contract Term;</li> </ul>			II 2-yd64	term with a t	Sale Sale				
Lowest Respon     Funding Inform		Vari	ous – Ma Ilges	anaged by Co		ourde ye	inder.		
Budget Department A			uest#;		PO#:		Project Ord	ler#:	
<ul> <li>Contact Informal Name:</li> </ul>	ation: Ed Levin				Tille	Evecu	it ve Director		
	.,				_				
Department:	Construc	tion Services			Phone #:	(977)	975-7700	-	
BE IT RESOLVED BY That the Board of Tr hezardous materiess	ustees au	thorizes the Dis	and to re	gölleté and éi	nter Info confra	cia with II	he ksted yob order t to rekepted \$10,000.)	sontracti 000.	ng flers för
This Board action shall agranus received to a security of the	Saker effection as no con- curate conserva- co	AN CEPHRO BE WONED A P. THE BEST ** JOE BERLEIGHE	O c	1947 TO THE OFFICE	0		TOWNS OF STREET OF PER	7)	
3010	-	2-6-2015	1 0	* a1	2 /1 h	2	NIV	_	PD FeL 20 (\$
(1) Exec. Dir / Director		Date Signed	I IRI GCI	houfAllorney		gnoo	(C) CHM		Doile Signed
<ul> <li>Additional info</li> </ul>	ormation	Sheet(s) atta	iched:	X Yes	[*] Na				

#### Attachment 5 Continued

#### **DETAILED INFORMATION SHEET**

Meeting Date: March 26, 2015

Title:

CONSIDER AND TAKE POSSIBLE ACTION TO AUTHORIZE, NEGOTIATE AND ENTER INTO CONTRACTS WITH JOB ORDER CONTRACTING FIRMS FOR HAZARDOUS MATERIALS ABATEMENT PROJECTS MANAGED BY DALLAS ISO CONSTRUCTION SERVICES (NOT TO EXCEED \$10,000,000 VARIOUS FUNDS)

#### <u>Job Order Contracting Firms Recommended:</u>

- 1. 1 Priority Services
- 2. Pacific Énvironmental Group, LLC\*
- 3. North Star Specialty Services, Inc.\*
- 4. Ponce Contractors, Inc.\*
- 5. DWW Abatement, Inc.\*

#### 2018-04-02 Did not renew

- 6. Empire Environmental Group, LLC\*
- 7. Beliphi Environmental, LLC\*
- 8. RNDI Companies, Inc.\*
- 9. EDRS, Inc.

2018-04-02 Did not renew

<sup>\*</sup>Denotes M/WBE Firm

Attachment 6 - List of JOC Purchase Orders (4/15/2015 to 4/14/2016)

Vandar	PO#		
Vendor	_	PO Date	PO Amount
SKYE BUILDING SERVICES LLC	565158	6/9/2015	\$21,309.00
SKYE BUILDING SERVICES LLC	565345	6/16/2015	\$264,559.00
SKYE BUILDING SERVICES LLC	565346	6/16/2015	\$187,433.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	565685	6/22/2015	\$485,466.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	565543	6/22/2015	\$35,000.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	565687	6/29/2015	\$495,000.00
SKYE BUILDING SERVICES LLC	565695	6/29/2015	\$484,112.00
SKYE BUILDING SERVICES LLC	565698	6/29/2015	\$306,130.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	565710	6/29/2015	\$304,700.00
THE TREVINO GROUP INC	565696	6/29/2015	\$303,600.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	565711	6/29/2015	\$302,500.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	565686	6/29/2015	\$288,566.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	565713	6/29/2015	\$215,966.00
SKYE BUILDING SERVICES LLC	565699	6/29/2015	\$200,000.00
SKYE BUILDING SERVICES LLC	565700	6/30/2015	\$300,000.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	575348	9/18/2015	\$181,866.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	576103	9/23/2015	\$57,566.00
SKYE BUILDING SERVICES LLC	576538	9/29/2015	\$120,000.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	589665	10/27/2015	\$163,166.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	589664	11/6/2015	\$487,650.75
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	589475	11/6/2015	\$493,320.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	589666	11/6/2015	\$428,390.40
SKYE BUILDING SERVICES LLC	589734	11/16/2015	\$469,866.00
SKYE BUILDING SERVICES LLC	589735	11/16/2015	\$254,658.85
SKYE BUILDING SERVICES LLC	589732	11/16/2015	\$233,257.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	584806	11/18/2015	\$19,999.38
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	589663	11/20/2015	\$200,000.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	587515	12/11/2015	\$486,566.00
THE TREVINO GROUP INC	587944	12/11/2015	\$22,190.91
SKYE BUILDING SERVICES LLC	592255	12/17/2015	\$398,332.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	589474	1/7/2016	\$66,000.00
SKYE BUILDING SERVICES LLC	598164	1/20/2016	\$499,102.00
THE TREVINO GROUP INC	593789	1/20/2016	\$497,113.00
SKYE BUILDING SERVICES LLC	595773	1/20/2016	\$488,071.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	601023	1/21/2016	\$498,333.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	601025	1/21/2016	\$497,000.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	597095	1/21/2016	\$483,350.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	597094	1/21/2016	\$169,333.00
THE TREVINO GROUP INC	602969	2/17/2016	\$495,527.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	602268	2/17/2016	\$451,925.70
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	602937	3/7/2016	\$41,066.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	606220	3/9/2016	\$142,261.00
THE TREVINO GROUP INC	609713	3/22/2016	\$499,570.95
SKYE BUILDING SERVICES LLC	603787	3/24/2016	\$38,368.80
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	603788	3/24/2016	\$34,466.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	604230	3/24/2016	\$2,655.00
GILBERT MAY INC. DBA PHILLIPS/MAY CORPORATION	608426	4/12/2016	\$498,794.00
	300.20	.,,	\$13,614,106.74

#### Attachment 7 - Dallas ISD JOC Contract Process

# <u>Dallas Independent School District (DISD) Job Order Contract</u> Process

# Construction Need Identified Approvals:

Executive Administration, Director of Administration, Director of Construction, Executive Director



# Contractor Selected Approvals:

Program Management Firm, Project Manager, Director of Construction Operations, Executive Director



# Assignment of Work Issued Approvals:

Executive Director, Attorney and Contractor Representative



# Vendor Proposal Submittal/DISD Approvals:

Program Management Firm, Project Manager, Director of Construction Operations



# PO Requisition Submission Approvals:

Purchasing Agent, Program Management Firm, Project Manager, Business Operations Manager, Director of Administration, Director of Capital Improvement, Executive Director and Chief Operations Officer



### Dallas ISD Approval & Acceptance of Work

Program Management Firm, Project Manager, Procurement Close-out Specialist, Director of Construction

#### Attachment 8 - Portable Building Data

### ATTACHMENT 8 JOB ORDER CONTRACT PORTABLE BUILDING PROJECT DATA

				KIADLE DOILDING FROS			Т		
20.4	Quantization	Burlant Burndation	6	Portable Square		Department		Decision Cont	C
PO#	Organization	Project Description	Contractor	Footage	ш	Authority	4	Project Cost	Comments
				2902 SF - Exterior					
				(\$1.55/SF) &		laintenance and			
565158	Webster Elementary School	Painting	Skye Building Services	9000 SF Interior (\$1.30/SF)		acility Services	_	\$21,309.00	Painting is \$16,213.60 of project cost (76%)
						laintenance and			
565345	Alex Sanger Elementary School	Relocation	Skye Building Services	No SF information		acility Services	4	\$264,559.00	
						laintenance and			
565346	Alex Sanger Elementary School	Relocation	Skye Building Services	No SF information		acility Services	4	\$187,433.00	
						Construction			
565605	Hutchins Elementary School	Demolition	Trevino	No SF information		Services	4	\$97,233.75	
						laintenance and			
565699	Julius Dorsey Elementary School	Relocation	Skye Building Services	No SF Information		acility Services	4	\$200,000.00	
						laintenance and			
565700	Nathan Adams Elementary School	Relocation	Skye Building Services	No SF Information	_	acility Services	4	\$300,000.00	
						Construction			9 page Contractor estimate containing
566325	Wilmer Early Childhood Center	Demolition/Installation	Trevino	No SF information		Services	4	\$489,907.50	multiple detailed line item costs
						Construction			
567707	George W. Truett Elementary School	Relocation	CZOT	No SF information	Н-	Services	4	\$118,616.40	No line item detail
						Construction			
608295	W.E. Greiner Exploratory Arts Academy	Demolition	Big Sky	No SF information		Services	+	\$417,480.00	No line item detail
						Construction			
611841	Lakewood Elementary School	Install Utilities for Portables	Phillips May	No SF information		Services	+	\$490,229.23	
						laintenance and			4 page Contractor estimate containing
616681	Lee A. McShan Elementary School	Installation	Phillips May	No SF information		acility Services	+	\$364,893.00	multiple detailed line item costs
						Construction			
658393	Alex Sanger Elementary School	Set-up work for Installation	SDB Inc	No SF information	H	Services	+	\$197,822.26	No line item detail
						Construction			
666280	W.T. White High School	Removal	VIP Construction	No SF information	$\vdash$	Services	+	\$373,898.75	C C
C77C10	Mandan Milan High Sahari	6	Tanada	Na CC information		Construction		6174 DDC DE	6 page Contractor estimate containing
677619	Woodrow Wilson High School	Conversion	Trevino	No SF information	$\vdash$	Services	+	\$174,836.35	multiple detailed line item costs
600070	Alau Sanasa Slamantan (Salata)	Malus Bandu	Dhilling Man	No CE information		Construction		¢400 200 45	8 page Contractor estimate containing
698070	Alex Sanger Elementary School	Make Ready	Phillips May	No SF information	$\vdash$	Services Construction	+	\$498,360.45	multiple detailed line item costs  12 page Contractor estimate containing
703292	Amelia Earhardt Learning Center	Renovation	Trevino	No SF information		Services		\$483,098.56	multiple detailed line item costs
/03292	Ameria carnarot tearning center	Kenovation	rrevino	NO SE IIIIOIIIIAUON	Н_	26LAIGE2	+	\$483,U98.5b	murupie detailed line item costs
-					-		-	¢4 670 677 25	
								\$4,679,677.25	

Attachment 9 Split Purchase Detail

	Sequential purchases-Split Puchases 2015-2018					
#	Vendor	Campus	PO	Date	Amount	Purpose
1	The Trevino Group	Balch Springs MS	613253	6/21/2016	499,876	Remodel and Renovate
	The Trevino Group	Fred F.Florence MS	613254			Remodel and Renovate
1	The Trevino Group	Edna Rowe ES	613266	6/21/2016 Subtotal	171,458 1,170,283	Remodel and Renovate
2	SKYE BUILDING SERVICES LLC	Alex Sanger ES	565345	6/16/2015	264,559	Portable move and set up
	SKYE BUILDING SERVICES LLC	Alex Sanger ES	565346			Portable move and set up
	SKYE BUILDING SERVICES LLC SKYE BUILDING SERVICES LLC	Henry W. Longfellow MS Listed campuses in the SW quadrant	565695 565698			Remodel and Renovate Remodel and Renovate
	SKYE BUILDING SERVICES LLC	Nathan Adams ES	565700			Portable move and set up
	SKYE BUILDING SERVICES LLC	Julius Dorsey ES	565699			Portable move and set up
3	SKYE BUILDING SERVICES LLC	Eduardo Mata ES	598164			
	SKYE BUILDING SERVICES LLC	Woodrow Wilson HS	595773			
4				Subtotal	987,173	
	SDB INC	W H Adamson HS	658651			Conversion/Renovation
	SDB INC SDB INC	Sunset HS Wilmer-Hutchins HS	658650 658649			Conversion/Renovation Conversion/Renovation
	SDB INC	Willier-Hutchins 113	030049	Subtotal	1,279,515	
	REEDER GENERAL CONTRACTORS.		658600			Conversion/Renovation
	REEDER GENERAL CONTRACTORS, REEDER GENERAL CONTRACTORS.		658602 658601			Conversion/Renovation Conversion/Renovation
	REEDER GENERAL CONTRACTORS,	Moises E Molina HS	000001	Subtotal	1,479,188	
	Phillip's May Corporation	N. W. Harllee	57813			
	Phillip's May Corporation	Thomas J. Rusk MS	578520			
	Phillip's May Corporation Phillip's May Corporation	David C. Carter HS F.P. Caillett ES	578522 578521			
	Timp 3 way Corporation	T.F. Gamett EG	370321	Subtotal	1,479,018	
	Phillip's May Corporation	Lincoln HS	658000			Conversion/ Renovation
	Phillip's May Corporation	Citylab HS	658009			Conversion/ Renovation
	Phillip's May Corporation	H. Grady Spruce HS	658003	5/23/2017 Subtotal	1,413,999	Conversion/ Renovation
8	GILBERT MAY INC. DBA PHILLIPS/MA	Jill Stone ES	565687	6/29/2015	495,000	Conversion/Renovation
	GILBERT MAY INC. DBA PHILLIPS/MA		565685			Conversion/Renovation
	GILBERT MAY INC. DBA PHILLIPS/MA		565710			Conversion/Renovation
	GILBERT MAY INC. DBA PHILLIPS/MA' GILBERT MAY INC. DBA PHILLIPS/MA'		56571° 565686			Conversion/Renovation Conversion/Renovation
	GILBERT MAY INC. DBA PHILLIPS/MA			6/29/2015	215,966	Conversion/Renovation
				Subtotal	2,092,198	
	GILBERT MAY INC. DBA PHILLIPS/MA' GILBERT MAY INC. DBA PHILLIPS/MA'		589475 589664			Instal I CO Detectors Instal I CO Detectors
	GILBERT MAY INC. DBA PHILLIPS/MA		589666			Instal I CO Detectors
7		30 02	000000	Subtotal	1,409,36	
	GILBERT MAY INC. DBA PHILLIPS/MA		601023			
	GILBERT MAY INC. DBA PHILLIPS/MA GILBERT MAY INC. DBA PHILLIPS/MA		601025 597095			Renovations
	GILBERT WAT INC. DBA FTILLIF S/WA	Timorestrio	391093	Subtotal	1,478,683	
	BIG SKY CONSTRUCTION CO INC	Whitney M Young Jr ES		10/12/201		Chiller Replacement
	BIG SKY CONSTRUCTION CO INC	D A Hulcy MS	579039			Chiller Replacement
	BIG SKY CONSTRUCTION CO INC BIG SKY CONSTRUCTION CO INC	Mount Auburn ES Cesar Chavez ES		10/27/2015 1 10/27/2015		Chiller Replacement Chiller Replacement
	BIG SKY CONSTRUCTION CO INC	Ascher Silberstein ES		10/27/2015		Chiller Replacement
	BIG SKY CONSTRUCTION CO INC	C A Tatum Jr ES		10/27/2015		Chiller Replacement
	BIG SKY CONSTRUCTION CO INC	William B Travis	581170	0 10/27/2015 Subtotal	231,000 2,298,450	Chiller Replacement
-						
	BIG SKY CONSTRUCTION CO INC	Franklin D Roosevelt HS	61326			Interior Construction/Renova
	BIG SKY CONSTRUCTION CO INC BIG SKY CONSTRUCTION CO INC	South Oak Cliff HS David W Carter HS	613262 613263			Interior Construction/Renova Interior Construction/Renova
7			- ,_,	Subtotal	1,185,684	
	BIG SKY CONSTRUCTION CO INC	Innovation, Design, Entrepreneurship Ad		5/24/2017		Conversion/Renovation
	BIG SKY CONSTRUCTION CO INC BIG SKY CONSTRUCTION CO INC	North Dallas HS W T White HS	658395			Conversion/Renovation Conversion/Renovation
	BIG SKY CONSTRUCTION CO INC	Hillcrest HS	658399 658397	5/30/2017	464,118	Conversion/Renovation
				Subtotal	1,917,05	1

#### Finding 1 - Repricing of JOC Contracts Show No Material Overpayments

No Response Needed

#### Finding 2 - The Top Ranked Vendor Was Not Selected

Acknowledgement of finding:	
⊠Agree (in part) ⊡Disagree	
Management's Response:	

Management agrees that the top ranked vendor was not selected for many of the projects under review, but respectfully contends that using a single vendor for all JOC projects and/or offering a functional right of first refusal to the top-ranked vendor is not the best procurement strategy for Dallas ISD.<sup>4</sup>

During the period under review, JOC contractors were selected through a competitive process where a variety of factors, including price, safety record, references, prior experience, and M/WBE were used to identify and rank a pool of qualified contractors. The creation of a qualified pool of JOC contractors, as opposed to awarding the work to a single contractor, was important in light of the historical volume and variety of Dallas ISD's construction/maintenance needs.

Like other Departments, when the Board approves a pool of qualified vendors, Management carefully considers which vendor is the best option for each project. For JOC projects, Management generally considers various vendors' responsiveness, interest and ability to perform a project, relevant experience (both generally and with the District), expertise, availability of crews and bonding capacity, ability to meet the project deadline, and commitment to the District's aspirational M/WBE goals.

The use of a pool of qualified contractors avoids potential problems that would result from exclusively using the top-ranked vendor. For instance, if the top ranked vendor lacks the responsiveness, resources, or expertise to perform a particular project, project timelines can be delayed and project quality can be compromised. Moreover, using the

<sup>&</sup>lt;sup>4</sup> Management is not aware of any Board directive, policy, or law that requires the District to use or first negotiate with the top-ranked JOC contractor when the Board approves a pool of qualified contractors. If such a directive is given, or if an applicable policy or law is identified, Management will immediately comply.

top-ranked vendor does not necessarily ensure the lowest price, as pricing accounts for 40% of the 100 points used to rank the contractors.

In conclusion, the use of the JOC procurement method has been reduced dramatically from almost \$24 million in 2015 to just over \$1.2 million in 2019. Management believes that the JOC method of contracting has a valuable (albeit limited) role in certain types of construction and maintenance projects.

Estimated Implementation Date: (see response below)

Management believes that the continued use of a pool of qualified contractors representing a variety of expertise and experience ensures Management's continued ability to deliver projects at a competitive price.

Individual responsible for implementation: Scott Layne, Deputy Superintendent for Operations

#### Finding 3 - JOC Board Approval

No Response Needed

#### Finding 4 - RSMeans Unit Pricing

No Response Needed

Acknowledgement of finding:

#### <u>Finding 5 - Contracts Did Not Contain Required Written Statement Per Texas</u> <u>Government Code 2270</u>

Management's Response:
Management agrees with Internal Audit's findings and will ensure that this provision is included in future contracts.
Estimated Implementation Date: May 2020
Individual responsible for implementation: Dwayne Thompson, Chief Financial Officer

# <u>Finding 6 - Consideration for the Total Cost of the "Job" Was Not Factored into the Approval Process</u>

No Response Needed

#### Finding 7 - Portable Building Expenditures

Acknowledgement of finding:	
⊠Agree (in part) ⊡Disagree	
Management's Response:	

Management agrees that the District has invested significantly into deploying and moving portable buildings. Management carefully considers the use and movement of portable buildings to ensure it is being done strategically and efficiently.

Historically, portable buildings have been used to manage population overflow on certain campuses, either due to population shifts or because permanent structures are under construction and, therefore, temporarily unavailable. Because the construction or acquisition of permanent buildings is expensive, portables provide a temporary solution while the long-term facility needs of the District are evaluated.

In some circumstances, the need for portable buildings is predictable. In other circumstances, it is not. Therefore, the District owns numerous portable buildings in order to handle both anticipated and unanticipated needs. Management believes that the decision to purchase a new portable, to destroy an old portable, to move a portable, or to remove a portable and replace it with a permanent structure is a decision that must be made on a case-by-case basis and based upon a number of operational and financial considerations. Internal Audit's comments about CT(REGULATION) are well-taken. Management will review and propose revisions to the CT policies to ensure that they reflect current practices.

On a related note, Management believes that the movement of portables is better procured through a CSP rather than a JOC. Accordingly, in August 2019, Management recommended, and the Board approved a single vendor to perform future portable moves.

Management looks forward to working with Internal Audit to continue to ensure that the use and movement of portables is being done in a manner that serves the best interests of the Districts, its staff, and its students.

Estimated Implementation Date: N/A

Individual responsible for implementation: Scott Layne, Deputy Superintendent for Operations

# <u>Finding 8 - The Dallas ISD Exceeded the Yearly Contract Limit Established in</u> Board Document 60582

Acknowledgement of finding		
⊠Agree □Disagree		

Management's Response

Management agrees with Internal Audit's finding. Board Document 60582 approved the use of JOCs up to \$5 mm per year over five years for a total of \$25 mm. In 2015/2016, a total of \$13.6 mm was spent on JOCs.

In 2015, Procurement Services began tracking spending to ensure that purchases do not exceed the Board's authorization. For this specific transaction, rather than tracking the Board's annual \$5 mm authorization, the system tracked total spending to ensure that it did not exceed \$25 mm over the five year period. The total \$25 mm authorization was not exceeded.

Estimated Implementation Date: Completed.

Individual responsible for implementation: Dwayne Thompson, Chief Financial Officer

#### Finding 9 - Split Purchase Orders

No Response Needed

Finding 10 - Use of Pass Through Funds with Architects
Acknowledgement of finding ⊠Agree □Disagree
Management's Response
Management agrees with Internal Audit's finding. Management is in the process of eliminating the use of Assignments of Work to address these concerns. Management is also implementing a process whereby the architects will be required to produce the original 3rd party invoice in order to obtain reimbursement.
Estimated Implementation Date: May/June 2020
Individual responsible for implementation: Dwayne Thompson, Chief Financial Officer
Finding 11 - Liquidated Damages Were Not Consistently Assessed
Acknowledgement of finding  ☑Agree  ☐Disagree
Management's Response:
Management agrees that liquidated damages were not assessed for some of the transactions under review. On a go forward basis, Management will monitor and seek to enforce liquidated damages where appropriate.

Individual responsible for implementation: Scott Layne, Deputy Superintendent for

Estimated Implementation Date: May 2020

Operations

Finding 12 - The Use of Job Order Contracting Decreased in 2019
Acknowledgement of finding  ☑Agree  ☐Disagree
Management's Response
Management agrees that it has substantially reduced the use of JOCS between 2015 and 2019 and intends to further reduce the use of JOCs in the future.
Internal Audit suggests that the number one ranked contractor should be used to ensure that the District obtains best pricing. See Management's Response to Finding 2 above.
Estimated Implementation Date: N/A
Individual responsible for implementation: Scott Layne, Deputy Superintendent for Operations
Finding 13 - Internal Controls Over Job Order Contracting
Acknowledgement of finding
⊠Agree □Disagree
Management's Response
Management agrees that internal controls were sufficient, and that adequate supervision occurred. Management looks forward to working with Internal Audit to ensure that these controls continue to be followed in the future.
Estimated Implementation Date: N/A
Individual responsible for implementation: Scott Layne, Deputy Superintendent for Operations